

## New Supplier Packet Checklist

| ✓ | Document Name                                                | Description                                                                                                                                                                                                                                                                                                                                                                                                      |
|---|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | Supplier Site & ESG Information Form                         | Collects the company's legal name, address, tax ID, ESG, and contact information.                                                                                                                                                                                                                                                                                                                                |
|   | EFT Bank Authorization Form                                  | Collects bank account details.                                                                                                                                                                                                                                                                                                                                                                                   |
|   | IRS W-9 (US) or local Tax Form                               | Required Tax form to comply with IRS.                                                                                                                                                                                                                                                                                                                                                                            |
|   | Supplier Code of Conduct                                     | Outlines WIS standards of ethics, safety, legal compliance, and environmental and social responsibility.                                                                                                                                                                                                                                                                                                         |
|   | Non-Disclosure Agreement (NDA)                               | Protects confidential information shared between WIS and your company.                                                                                                                                                                                                                                                                                                                                           |
|   | Supplier Onboarding Cybersecurity Checklist                  | Evaluates the company's IT security practices, policies, and controls.                                                                                                                                                                                                                                                                                                                                           |
|   | Supplier Questionnaire<br><b>*For Critical supplier only</b> | Supplier Questionnaire is only required for critical suppliers to remain compliant with API regulations.<br>A supplier is considered <b>critical</b> if they fall under one of the following categories:<br><ul style="list-style-type: none"> <li>Material testing laboratory</li> <li>Calibration</li> <li>Steel mills</li> <li>Coating</li> <li>Heat treating</li> <li>Non-destructive examination</li> </ul> |

### Instruction:

1. Complete all required forms in this New Supplier Packet. The supplier will **not** be set up until all required documents are submitted.

**\*Please note:** Supplier Questionnaire is only required if you fall under the categories outlined for **critical** suppliers. If your company is considered critical, please complete the Supplier Quality Questionnaire Excel sheet, available at:

<https://www.wellboreintegrity.com/suppliers/>

2. Return the New Supplier Packet and the Supplier Quality Questionnaire (if applicable) via email to [supplier@wellboreintegrity.com](mailto:supplier@wellboreintegrity.com), and copy your WIS point of contact.

The requestor (WIS point of contact) is responsible for ensuring the supplier completes all required forms.

*This form is designed for WIS Supplier's use globally, and therefore may not contain the exact verbiage applicable in your Country. Please complete to the best of your knowledge and email [supplier@wellboreintegrity.com](mailto:supplier@wellboreintegrity.com) with any questions.*



## Supplier Site & ESG Information

### \*REQUIRED FIELDS

Please type all responses

\*Supplier Name:  
(as it appears on invoices)

Alternate Name:  
(ie. dba, legal name, subsidiary of)

Supplier Tax ID, VAT Number or Applicable ID#:

\*Remittance Address Line 1:  
(as it appears on invoices)

Remittance Address Line 2:

\*Remittance City:

Remittance State/Province:  
(if applicable in Country)

Remittance Postal Code:  
(if applicable in Country)

\*Remittance Country:

\*Remittance Email:

\*Main Phone Number:

\*Primary Contact Name:

\*Primary Contact Title:

\*Primary Contact Email:

\*Primary Contact Phone:

WIS Point of Contact:

\*Does your company commit to strive for sustainability and compliance among its suppliers?

Does your company have a policy in place to encourage social, ethical and environmental standards?  
\*If yes, attach a link or copy of the policy\*

Does your company track and report on its environmental impact?

Do you have any targets or goals related to ESG performance that you are actively working towards?

Are your sourcing decisions influenced by your suppliers compliance with the following criteria?

1. Environmental protection

3. Health and safety

2. Human rights and labor

4. Anti-corruption and bribery

Date Sent to Supplier:

This form is designed for WIS Supplier's use globally, and therefore may not contain the exact verbiage applicable in your Country. Please complete to the best of your knowledge and email [supplier@wellboreintegrity.com](mailto:supplier@wellboreintegrity.com) with any questions.



## Electronic Funds Transfer Authorization

**Please type all responses**

\*Supplier Name:  
(as it appears on invoices)

\*Payment Currency:

\*Bank Name:

\*Bank Address:  
(Line 1)

Bank Address:  
(Line 2)

\*Bank City:

Bank State/Province:  
(if applicable in Country)

Bank Postal Code:  
(if applicable in Country)

\*Bank Country:

\*Account Owner Name:

Account Owner ID#:  
(if applicable in Country)

Routing # (US) or Sort Code (UK):

SWIFT Code:  
(\*Non-US/UK)

\*Account Number:

IBAN:  
(if applicable)

Intermediary Bank  
SWIFT Code: (if required)

Intermediary Bank  
Country: (if required)

Supplier payment terms will default to **Net 60**. Any other terms below Net 60 will require additional approvals. Please sign and acknowledge:

\*Supplier Signature:

\*Signature Date:

WIS Point of Contact:

Date Sent to Supplier:

This form is designed for WIS Supplier's use globally, and therefore may not contain the exact verbiage applicable in your Country. Please complete to the best of your knowledge and email [supplier@wellboreintegrity.com](mailto:supplier@wellboreintegrity.com) with any questions.

## Request for Taxpayer Identification Number and Certification

► Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

Give Form to the  
requester. Do not  
send to the IRS.

Print or type.  
See Specific Instructions on page 3.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1</b> Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                    |
| <b>2</b> Business name/disregarded entity name, if different from above                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                    |
| <b>3</b> Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only <b>one</b> of the following seven boxes.<br><br><input type="checkbox"/> Individual/sole proprietor or single-member LLC<br><br><input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► _____<br><b>Note:</b> Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is <b>not</b> disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.<br><br><input type="checkbox"/> Other (see instructions) ► _____ | <b>4</b> Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):<br><br>Exempt payee code (if any) _____<br><br>Exemption from FATCA reporting code (if any) _____<br><br><small>(Applies to accounts maintained outside the U.S.)</small> |
| <b>5</b> Address (number, street, and apt. or suite no.) See instructions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Requester's name and address (optional)                                                                                                                                                                                                                                            |
| <b>6</b> City, state, and ZIP code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                    |
| <b>7</b> List account number(s) here (optional)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                    |

### Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

**Note:** If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

|                                       |  |  |  |   |  |  |  |  |  |
|---------------------------------------|--|--|--|---|--|--|--|--|--|
| <b>Social security number</b>         |  |  |  |   |  |  |  |  |  |
|                                       |  |  |  | - |  |  |  |  |  |
| <b>or</b>                             |  |  |  |   |  |  |  |  |  |
| <b>Employer identification number</b> |  |  |  |   |  |  |  |  |  |
|                                       |  |  |  | - |  |  |  |  |  |

### Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign  
Here

Signature of  
U.S. person ►

Date ►

## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

## Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
  - Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
  - Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
  - Form 1099-S (proceeds from real estate transactions)
  - Form 1099-K (merchant card and third party network transactions)
  - Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
  - Form 1099-C (canceled debt)
  - Form 1099-A (acquisition or abandonment of secured property)
- Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.
- If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.*



## WIS SUPPLIER CODE OF CONDUCT

**Document ID:** WIS-SD-SC-001\_rev2

**Effective Date:** 1 May 2025

### I. PURPOSE

The purpose of this Supplier Code of Conduct ("Code") is to ensure that all suppliers conducting business with Wellbore Integrity Solutions ("WIS") share our values and adhere to high standards of ethics, safety, legal compliance, and environmental and social responsibility. WIS seeks to promote a responsible and sustainable supply chain, aligned with our corporate principles.

WIS expects all suppliers to meet the standards set forth below. *By supplying WIS with goods or services, suppliers represent that they are in compliance with these standards and that they have not violated and will not violate any law in connection with the supply of goods and services to others.*

### I. DEFINITIONS

- **Supplier:** Any individual, corporation, or other legal entity providing goods or services to WIS.
- **Material Value:** Any item, service, or benefit with monetary or non-monetary value that could influence decision-making.
- **Coercion:** The practice of compelling an individual to act against their will by using threats, force, or undue pressure.
- **PII (Personally Identifiable Information):** Data that can identify an individual, such as names, addresses, or identification numbers.

### II. ETHICS & COMPLIANCE

- A. **Legal Compliance.** Suppliers must operate in full compliance with all applicable laws and regulations in the jurisdictions where they operate or supply goods/services to WIS. This includes, but is not limited to, laws related to labor, health and safety, human rights, trade, environmental protection, and anti-corruption.

Suppliers must have systems in place to remain informed of and compliant with all applicable legal requirements.

- B. **Anti-Corruption and Bribery.** WIS maintains zero tolerance for bribery and corruption. Suppliers must comply with all applicable anti-corruption laws, including the US Foreign Corrupt



Practices Act and the UK Bribery Act. Suppliers shall not offer, promise, or accept any bribes or improper payments in connection with business dealings with WIS or third parties.

- C. **Data Privacy and Confidentiality.** Suppliers must take reasonable precautions to safeguard all confidential and personal data shared by WIS. Compliance with laws such as the Uniform Trade Secrets Act and the European Union's General Data Protection Regulation (GDPR), where applicable, is required. Suppliers must also implement data breach protocols and notify WIS immediately in the event of any unauthorized disclosure.
- D. **Quality.** Suppliers are expected to deliver goods and services that meet or exceed industry standards and contractual obligations. Deliverables must consistently perform as warranted and be safe for intended use.
- E. **Responsible Sourcing of Materials.** Suppliers sourcing from conflict-affected or high-risk areas must avoid contributing to armed conflict, terrorism, or human rights violations. Suppliers should follow the OECD Due Diligence Guidance for Responsible Supply Chains. Materials derived from protected wildlife or plants must be sourced legally and in accordance with conventions like the CITES treaty.
- F. **Fair Competition.** Suppliers shall not engage in anti-competitive behavior such as price-fixing, bid rigging, or market sharing. Suppliers may not offer inducements or confidential information to or from WIS employees and must conduct all transactions on strictly commercial terms.
- G. **Trade Compliance and Conflict Minerals.** Suppliers must comply with all applicable import, export, customs, and trade compliance laws and regulations. This includes proper classification, labeling, and documentation of goods, as well as adherence to embargoes and sanctions.

Suppliers are also expected to take steps to ensure that their products do not contain conflict minerals (tin, tantalum, tungsten, and gold) that finance or benefit armed groups in the Democratic Republic of the Congo or adjoining countries. Suppliers should adopt policies and procedures aligned with the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals.

### III. HEALTH, SAFETY, & ENVIRONMENTAL

- A. **Health and Safety.** Suppliers must provide a safe and healthy working environment and comply with all applicable health and safety regulations. Regular risk assessments and implementation of safety controls are required. WIS encourages suppliers to adopt industry best practices and provide health and safety training to their workers.



B. **Environmental Stewardship.** Suppliers are expected to comply with all environmental laws and regulations related to emissions, hazardous materials, waste, and water. Suppliers should:

- Set and track environmental performance goals.
- Reduce waste through recycling, source reduction, and composting.
- Conserve water and energy.

WIS encourages our suppliers to reduce their impact on the environment and climate and to protect the natural resources we all depend on, especially through reasonable efforts to reduce or eliminate waste of all types, including through source reduction, recycling, composting, and conserving water and energy. Annual environmental performance reports may be requested by WIS from high-risk or high-volume suppliers.

#### IV. **WORKPLACE & LABOR**

- A. **Respect and Dignity.** Suppliers must provide a workplace free from harassment, discrimination, intimidation, or abuse. Respect for all workers is required regardless of race, gender, age, religion, or sexual orientation. Training on harassment prevention and diversity should be provided.
- B. **Wages and Benefits.** Suppliers must pay wages and benefits in accordance with legal requirements, including overtime compensation. Accurate payroll records must be maintained, and no illegal deductions may be made.
- C. **Employment Eligibility and Voluntary Employment.** WIS honors labor laws and does not tolerate any supplier utilizing prohibited child labor, forced labor, or any form of coercion, physical punishment, or abuse of workers. Suppliers should only hire workers with a legal right to work, and they are responsible for verifying and documenting their employees' work eligibility. Further, suppliers shall not use any practice to coerce the continued employment of any person, such as the practice of requiring employees to pay recruitment commissions or the withholding of travel documents. Suppliers must not use child labor, forced labor, or any form of coerced labor. Workers must be free to terminate employment without penalty. Practices such as withholding travel documents or requiring recruitment fees are strictly prohibited. Verification of employment eligibility is required.
- D. **Freedom of Association.** Suppliers must respect workers' rights to freely associate, organize, and bargain collectively in accordance with applicable laws.



- E. Inclusion of Minority, Woman, and Veteran-Owned Businesses.** WIS values diversity and encourages suppliers to support economic inclusion. Suppliers should actively promote and engage with minority-owned, woman-owned, veteran-owned, and other diverse businesses within their supply chains. WIS may request information from suppliers about their efforts to foster inclusivity and their use of diverse business partners.
- F. Human Trafficking and Modern Slavery.** In compliance with the UK Modern Slavery Act and other similar legislation in the jurisdictions in which WIS conducts business, other emerging legal requirements, and ethical industry norms, Suppliers of WIS must comply with all applicable labor laws in all WIS operations and endeavors to promote the health and safety of all workers. Suppliers must comply with US laws applicable to labor trafficking, including the Uyghur Forced Labor Prevention Act (UFLPA), and the requirements of US Customs Law 19 U.S.C. 1307 prohibiting the import of goods made with forced labor anywhere in WIS' supply chain. These laws essentially impose an obligation of supply chain due diligence on US importers. The UFLPA establishes a rebuttable presumption that any goods made wholly or in part in the Xinjiang region of China were made with forced labor.

WIS does not engage in, tolerate, or condone any use of prohibited child labor, forced labor, indentured labor, or any form of coercion, physical punishment, or abuse of workers. In addition, we expect our suppliers to uphold these same standards, and WIS will not knowingly conduct business with any supplier who violates these standards.

#### **IV. ENVIRONMENTAL, SOCIAL, & GOVERNANCE (ESG).**

- A.** WIS encourages suppliers to adopt robust ESG practices to ensure long-term sustainability and ethical business operations. Suppliers should:
- Establish ESG goals and incorporate them into their business strategy.
  - Publish ESG metrics or reports where feasible.
  - Conduct operations in a manner that promotes climate action, inclusion, and transparent governance.
  - Promote diversity, equity, and inclusion across all levels of their workforce.
  - Implement strong ethical standards, including whistleblower protections and clear governance structures.

WIS may request ESG disclosures or scorecards from suppliers as part of ongoing evaluations.



**V. MONITORING, REPORTING, & COMPLIANCE**

- A. Supplier Responsibilities.** Suppliers are responsible for ensuring this Code is understood and followed through their operations, including among subcontractors involved with WIS business.
- B. Audits and Assessments.** WIS reserves the right to conduct audits or assessments, announced or unannounced, to verify compliance. Suppliers are expected to cooperate fully.
- C. Reporting Violations.** Suppliers are required to promptly report any actual or suspected violations of this Code to their primary WIS contact or through an anonymous reporting platform if available.
- D. Consequences of Non-Compliance.** WIS may cancel outstanding contracts, suspend future business, or terminate its relationship with any supplier found in material violation of this Code. "Material violation" includes repeated or willful disregard of any provision herein.

Suppliers are responsible for ensuring that the requirements of this Code are understood and followed throughout their organization. Suppliers are also responsible for ensuring that any of their approved subcontractors involved in providing goods or services to WIS understand and comply with this Code. Suppliers are expected to self-monitor in line with this Code.

WIS expects suppliers to provide to their WIS contacts notice of any failures to meet the standards set forth in this Code so that, if possible, WIS can work with you to remedy or rectify the issue.

Although WIS desires to work with its suppliers towards continuous improvements in the processes by which goods and services are produced and delivered to WIS,

**WIS RESERVES THE RIGHT TO CANCEL OUTSTANDING CONTRACTS, SUSPEND FUTURE CONTRACTS, OR TERMINATE OUR RELATIONSHIP WITH ANY SUPPLIER IN MATERIAL VIOLATION OF THIS CODE, NOTWITHSTANDING ANY TERMS TO THE CONTRARY IN ANY CONTRACT BETWEEN WIS AND THE SUPPLIER, AND REGARDLESS OF WHETHER THE VIOLATIONS OF THIS CODE BY THE SUPPLIER AFFECT THE SUPPLIER'S DELIVERY OF GOODS OR SERVICES TO WIS. THE FAILURE OR OMISSION BY WIS TO INSIST UPON STRICT PERFORMANCE AND COMPLIANCE WITH ANY OF THE PROVISIONS OF THIS CODE AT ANY TIME SHALL IN NO WAY CONSTITUTE A WAIVER OF ITS RIGHTS**



---

**Acknowledgment to WIS Supplier Code of Conduct**

By supplying goods or services to WIS, the supplier acknowledges that they have read, understood, and agree to comply with the terms of this Supplier Code of Conduct.

Supplier Representative Name \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_

Please return this portion to the WIS Supply Chain group.



# Non-Disclosure Agreement Preparation

---

Please complete the information below for NDA preparation.

---

## Required Information for NDA Request:

- Region where the product or service will be used (please check all that apply):

North America (NAM)

Europe/Sub-Sahara/Africa (ESSA)

Latin America (LAM)

Middle East/North Africa (MENA)

Asia Pacific (APAC)

Russia/Central Asia (RCA)

- Reason for onboarding the supplier brief summary:

- Job scope:
- Category of work:
- Sub-category:
- Priority level of the request:
- Date NDA is needed by:

---

*This form is designed for WIS Supplier's use globally, and therefore may not contain the exact verbiage applicable in your Country. Please complete to the best of your knowledge and email [supplier@wellboreintegrity.com](mailto:supplier@wellboreintegrity.com) with any questions.*

## SUPPLIER ONBOARDING CYBERSECURITY CHECKLIST

**Supplier Name:**

**Name of Person in Charge of IT:**

**IT Technical Contact:**

**Email:**

Please provide response to each question below.

| QUESTION |                                                                                                                                                                                                                                                     | RESPONSE |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| 1.       | Does your company have a cybersecurity Acceptable Use Policy (AUP) that is enforced and communicated to all users/employees?                                                                                                                        |          |
| 2.       | Does your company enforce password complexity for all users/employees on company computers?                                                                                                                                                         |          |
| 3.       | Does your company use multi-factor authentication (MFA) for all users/employees?                                                                                                                                                                    |          |
| 4.       | Does your company allow VPN connections to your environment?<br>If yes, is MFA enforced for all VPN connections?                                                                                                                                    |          |
| 5.       | Does your company have a formalized cybersecurity training program for all users/employees?                                                                                                                                                         |          |
| 6.       | Does your company allow users/employees to use personal email to conduct company business? (i.e., Gmail, Yahoo, etc.)                                                                                                                               |          |
| 7.       | Please describe how your company handles patching and security updates for your servers and endpoints.                                                                                                                                              |          |
| 8.       | Does your company use a managed anti-virus on company computers? If yes, how is it updated?<br>Is automatic scanning and remediation performed? If yes, how often?                                                                                  |          |
| 9.       | Are Sender Policy Framework (SPF), DomainKeys Identified Mail (DKIM), and Domain-based Message Authentication Reporting and Conformance (DMARC) technologies implemented on your mail server?<br>If yes, what are the configured settings for each? |          |
| 10.      | Can your company enforce Sender Policy Framework (SPF) feature on the Wellbore Integrity Solutions email domain: wellboreintegrity.com?                                                                                                             |          |
| 11.      | Does your company have an email protection system in place to inspect all incoming emails?                                                                                                                                                          |          |
| 12.      | Does your company have its own email domain?                                                                                                                                                                                                        |          |
| 13.      | Does your company enable firewalls on all company computers?                                                                                                                                                                                        |          |
| 14.      | Does your company have a cybersecurity incident management and escalation plan that informs clients of incidents within 24-48 hours of the event?                                                                                                   |          |